

Auto Notification - Replies Not Working ?

Posted by WebSolutions 4 All.co.uk - 2010/10/03 11:58

Hi,

When making posts in this forum, I've selected to receive notifications via e-mail when a reply is made however, I never receive any replies and my junk mail box is empty so they aren't being redirected there by mistake.

Any ideas on how to fix this anyone ?

Jane

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Re: Auto Notification - Replies Not Working ?

Posted by WebSolutions 4 All.co.uk - 2010/10/05 11:46

Presume this is working for everyone else - I have to manually check in to see if there are any replies despite ticking the check box to be made aware of any replies to my posts.

Arghhh :(

Jane

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Re: Auto Notification - Replies Not Working ?

Posted by Carty - 2010/10/06 07:37

Jane, there is a subscribe button at the bottom of this page. Can you try clicking on them?

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Re: Auto Notification - Replies Not Working ?

Posted by WebSolutions 4 All.co.uk - 2010/10/06 09:47

At the bottom of all the topics I'm watching, it only says 'unsubscribe' as I've already clicked to subscribe.

Am I doing something else wrong do you know ?

Jane

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Re: Auto Notification - Replies Not Working ?

Posted by Carty - 2010/10/07 15:12

Maybe your email provider blocking us? Comcast will usually do that for us.

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Re: Auto Notification - Replies Not Working ?

Posted by WebSolutions 4 All.co.uk - 2010/10/07 16:45

Do you know how to sort this problem out at all by any chance ?

Regards
Jane

PS: I use 34sp.com for all my hosting and e-mail services ...

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Re: Auto Notification - Replies Not Working ?

Posted by Carty - 2010/10/11 15:13

Do you happen to use a different email address? I can try changing it in your profile.

Regards,
Carty..

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Re: Auto Notification - Replies Not Working ?

Posted by WebSolutions 4 All.co.uk - 2010/10/11 20:59

Hi Carty,

No, I use the same e-mail address as for the forum but the odd thing is, all of a sudden, today, the notification messages have started to come through (from the added posts today that is) ...

Weird but at least it's now working (for the time being anyway) :)

Jane

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