

Help please - ABS not working (anymore!)

Posted by consortium - 2011/01/25 20:23

Hello,

Until today ABS has been working splendidly.

I have just started up the program and it goes to the splash screen and then reduces to the taskbar where it won't open. I have checked to see if it is updating and it is not trying to communicate. If I try to open another ABS the message comes up "ABS is already open".

I have restarted the computer and tried again . . . no luck.

There is no firewall and it just seems to be stuck. As I say it has worked really well till today.

Is there a solution to my problem without having to re-install the program? I have lots of blogs set up with feeds etc. and am loathed to re-install as I will lose all the information I have so painstakingly put in.

Many thanks in advance!

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Re: Help please - ABS not working (anymore!)

Posted by consortium - 2011/01/25 20:28

As a follow-up ABS is now opening but is saying "Data at the root level in invalid. Line 11, position 14."

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Re: Help please - ABS not working (anymore!)

Posted by Stuff - 2011/01/26 05:47

Hey There,

I had your exact problem this past weekend. After searching the forum, I found the following thread:
<http://www.webmagnates.org/community/bloggging/auto-bloggging-software/opening-the-software.html>

Which led me to open my Settings.txt file. The last line of my file looked like this:

ration>

I removed this: " ration> " and now ABS is working just fine-- no more popup error msg.

Hopefully, this will do the trick for you as well!

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Re: Help please - ABS not working (anymore!)

Posted by cobrawho - 2011/01/26 07:20

I had the same problem today, but I uninstalled and reinstalled, and the splash screen issue is gone but I still have the problme of no feeds, working no article plr or ezine import, no amazon, clickbank, or anything else does not populate does anyone else have this issue or know how to fix it.

let me know I had it 3 months and have not been able to use it. very disapointing

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Re: Help please - ABS not working (anymore!)

Posted by consortium - 2011/01/27 16:23

Thanks for the help Stuffy - it worked. Unfortunately the whole program stopped downloading feeds and content so I had to re-install and now it seems to be back to normal.

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Re: Help please - ABS not working (anymore!)

Posted by cobrawho - 2011/01/28 03:58

well stuffy I Actually went in and delleted my setting txt file also, I had nothing to lose but restarted it still same issue nothing works, and no response from tech support or if they have any tech support, they stop answering, I would like a program that works it would be very nice to have that or someone working on the software to fix it. what do you thing, a hundred dollars is not bad for a program that works, but no for one that doesn't not even free is a good price if it is not working.

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Re: Help please - ABS not working (anymore!)

Posted by Stuffy - 2011/01/28 21:31

Consortium - Glad it worked out!

Cobrawho - Sorry to hear you're still stuck! Wait, you said that you completely deleted the Settings.txt file. Did you try replacing the contents of the Settings.txt file? Anyways, hang in there. I know it's hard to be patient when frustrated, but Carty has been pretty good about support (whether it's repair or refund)

My problem was that my Settings.txt file had been corrupted. As discussed in this sticky thread:

<http://www.webmagnates.org/community/bloggging/auto-bloggging-software/data-at-the-root-level-is-invalid.-line-11.html>

I'm guessing it had something to do with my nightly Windows7 autoupdates, since a couple of my other programs have been acting quirky and need fixing as well.

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